**Student Grievance Redressal Portal for Institute**

* **The process**

1. In our system the student can sign up / login in according to the visit of the student to the system. If it is a new sign up then your login credentials will be mailed to you.
2. Further they have to log the complain while selecting proper fields of

* Complain Domain
* Department Name
* Priority of Complain

1. A complain ID will be generated and mail of the same will be shared to the student on the mail
2. After that process the details of complain will be stored in database and a mail to respective faculty will the generated to check the portal for complain.
3. Faculty have to do admin login. Give the solution on the portal or in person(if required considering the high intensity)
4. Student can regularly check the portal using the complaint ID for response from the respective coordinator.

* **Tech Stack**

1. HTML
2. CSS (BOOTSTRAP)
3. JAVASCRIPT
4. REACT JS
5. EXPRESS JS
6. NODE JS
7. MONGODB